



# ANNUAL REPORT 2020 - 2021



## OUR MISSION

To inspire local disadvantaged people on their journey to independence by providing housing support and education tailored to their specific needs.

## CORE VALUES

- To deliver a high-quality customer focussed service.
- To value and respect the rights and views of all stakeholders.
- To ensure equal opportunities are key to all our activities
- To act with tolerance, integrity and consideration at all times.
- To encourage innovation and creativity within the organisation.

## CHAIR'S REPORT

The last 12 months seem to have gone really quickly. I cannot believe it's time to write another Annual report.

I must start by acknowledging the Covid Crisis that we have all gone through and mention the casualties of this terrible epidemic. Our thoughts are with all our relatives, friends, colleagues and people all over the world that have suffered loss and difficulty throughout this tragedy.

Calderdale SmartMove has continued successfully to support the vulnerable and disadvantaged people in our local area throughout the pandemic. Although it has been very challenging for SmartMove we have maintained our core services whilst still keeping our staff safe throughout the process. This is attributed to the Management Team who have been first class to say the least. This has also been possible with the great help and support of the Board of Trustees of which I am proud to be part.

Our priorities are unchanged: we support our clients by tackling Homelessness as well as providing Education, Employment and Wellbeing related services. We have been overwhelmed by the help and support from our community throughout the last 12 months. We have received many donations from local businesses and also many individuals. We also welcomed Grants which our fundraising team have managed to secure from both Government and many Grant Providers.

I would also like to mention our SmartMove van that we purchased early last year with help from kind donations and a grant, it has been invaluable in our support work and has enabled us to reach out to far more people throughout the year. It was so needed at the start of the Covid era delivering hundreds of emergency food and hygiene packs to homeless and vulnerably housed local people.

Our fundraising events were all cancelled last year so it has been difficult for our fundraising staff to generate funds. However, as previously mentioned they have managed to secure several Grant opportunities, media exposure and also managed to upgrade our Social Media online presence which has resulted in an enhanced local profile for SmartMove.

We now look to the future.

As I mentioned in my last report "This could be somewhat different".

Our staff are slowly and cautiously returning to some office based working conditions with the benefit of all being able to work from home as and when required.

Our offices have received refurbishment, decorating and cleaning.

Our Fundraising team are looking at new ways to generate funds whilst hoping to reinstate many of our events towards the end of the year all being well.

The Board of Trustees have also implemented new Policies and procedures to try to sustain the long-term future of SmartMove.

The way in which the Charity has adapted to the Covid situation and maintained its service to the people of Calderdale has been exceptional. I am very proud to be associated with such an organisation.

I must once again thank all the staff, trustees and volunteers for their support. I look forward to the next 12 months as it presents new and exciting challenges for Calderdale SmartMove.



**David Webster**  
Chairman Calderdale SmartMove

# ANNUAL REVIEW

The period April 2020 to March 2021 has again been an outstanding year for the organisation with regard to client outcomes, financial performance and to be honest the general resilience of all our stakeholders throughout these difficult Covid times.

This is testament to the commitment of our clients, staff, trustees, volunteers and supporters to prevent homelessness across the Borough of Calderdale.

I will start by quoting a paragraph from last year's annual report. "Financially the year ahead will be tough. With no likelihood of our usual fundraising events it will be a stretch and a challenge to generate the £120k we need. However, with our genuine can-do attitudes, we will find a path and when I put pen to paper next year I am sure we will have prevailed and hopefully the pandemic will be at an end".

Well unfortunately the pandemic is not at an end although there is perhaps light at the end of the tunnel. However, we did rise to the challenge above and whilst no real income was generated through fundraising events which all had to be cancelled we were successful with regards to acquiring Government assistance and substantial grants. It was a real positive therefore that we were able to uplift from a 6 months' reserve policy to one of 9 months to help secure the charity's position in the coming years and position us to meet future challenges.

Normally I would provide an overview of our fundraising events which raise both monies and as importantly awareness around homelessness and vulnerability. Well the good news is that we can look forward to 4 significant planned events over the next 12 months. We again aim to support World Homelessness Day via our rough sleep out, to attempt a challenging walk with our corporate partners, another Comedy evening and another event to be scheduled. These are usually very well attended by the Calderdale community and I look forward to reacquainting ourselves with our loyal supporters.

Our purpose is to source safe and secure accommodation for those homeless or vulnerably housed and over a 12-month journey support them back to independence.

Most people in the world have suffered over the last couple of years and mental health issues have escalated. So, you can only imagine how the most vulnerable in our society have fared. It has been a tough time. Despite this I can again report as I did last year that 96% of our clients were still in accommodation 12 months after receiving the keys. This makes me feel so proud for the individuals and families who have secured a more positive future.

Along the way there were some bumps in the road in that we were unable to offer group practical educational sessions due to the sensibility of following Government directives. These sessions are beneficial to our clients, help improve life choices and prospects and of course to build social networks. The great news is that now the landscape looks more favorable we aim to re start early in 2022.

Throughout the year our essential workers continued unabated to offer a first class client-centric service with the level of client outcome remaining in the top 10% of benchmarks nationally. I again praise our team in their quest to improve the lives of our clients.

Also, thanks to our Board of Trustees who have been totally committed to the sustainability of our services and supporting vulnerable people across Calderdale. Finally, to a limited number of volunteers due to Covid a massive thank you once again.

So again, thanks to everyone associated with our organisation and let's continue to help improve life chances and choices of individuals and families across Calderdale.

Yet again I am very proud to have led our organisation.



**Stuart Rumney, Chief Executive**

# WHAT WE DO

Calderdale SmartMove is a registered charity that assists homeless and vulnerably housed people to find and maintain accommodation in Calderdale.

We have a team of highly skilled and motivated staff and volunteers who provide help and support before, during and beyond securing a home.

We provide clients with a bond guarantee where necessary, assistance with the set-up of homes, such as the provision of essential appliances, help with moving costs, food, clothing, assistance with travel costs, provide our education and skills courses, employment support and individual health and wellbeing support sessions.

We aim to empower clients to reach a point where they no longer need us. Clients are encouraged to take up all training opportunities we offer.

We continue our contract with Calderdale MBC and our annual Adult Health and Social Care audit has always been very positive with our service judged to be excellent.



Here's how our support workers can help...



We will support you over 12 months to help you become more independent, maintain your home and work towards employment

**96%**  
SUCCESS

# FINANCIAL STATEMENTS

## Statement of Financial Activities for the Year Ended 31 March 2021

	Unrestricted funds	Restricted funds	Total funds 31.3.21	Total funds 31.3.20
	£	£	£	£
<b>INCOME AND ENDOWMENTS FROM</b>				
Donations and legacies	42,707	(1)	42,706	30,431
<b>Charitable activities</b>				
Fundraising	17,994	-	17,994	113,917
General grants	129,786	72,474	202,260	22,877
Smart Skills Learning	-	36,182	36,182	35,682
Stronger Neighbourhoods	-	-	-	47,892
Adult Health & Social Care	315,000	-	315,000	315,000
Nationwide Community	-	12,670	12,670	-
Other Trading Activities	10,278	-	10,278	-
Investment Income	158	-	158	932
<b>Total</b>	<b>515,923</b>	<b>121,325</b>	<b>637,248</b>	<b>566,731</b>
<b>EXPENDITURE ON</b>				
Raising funds	12,325	207	12,532	57,845
<b>Charitable activities</b>				
General grants	396,750	31,673	428,423	392,938
Smart Skills Learning	-	34,026	34,026	35,682
Volunteer Co-ordinator	-	26,213	26,213	-
Home Run	-	-	-	486
Deposit Protection Scheme	-	-	-	584
Home Starter Packs	-	-	-	2,820
Stronger Neighbourhoods	-	-	-	26,142
Nationwide Community	-	7,868	7,868	-
<b>Total</b>	<b>409,075</b>	<b>99,987</b>	<b>509,062</b>	<b>516,497</b>
<b>NET INCOME (EXPENDITURE)</b>	<b>106,848</b>	<b>21,338</b>	<b>128,186</b>	<b>50,234</b>
<b>Transfers between funds</b>	<b>13,266</b>	<b>(13,266)</b>	<b>-</b>	<b>-</b>
<b>Net movement in funds</b>	<b>120,114</b>	<b>(13,266)</b>	<b>128,186</b>	<b>50,234</b>
<b>RECONCILIATION OF FUNDS</b>				
Total funds brought forward	282,979	24,824	307,803	257,569
<b>TOTAL FUNDS CARRIED FORWARD</b>	<b>403,093</b>	<b>32,896</b>	<b>435,989</b>	<b>307,803</b>

## Balance Sheet at 31 March 2021

	Unrestricted funds	Restricted funds	Total funds 31.3.21	Total funds 31.3.20
	£	£	£	£
<b>FIXED ASSETS</b>				
Tangible assets	117,783	-	117,783	103,496
<b>CURRENT ASSETS</b>				
Debtors	8,102	-	8,102	6,184
Cash at bank and in hand	306,346	32,896	339,242	247,309
	<u>314,448</u>	<u>32,896</u>	<u>347,344</u>	253,493
<b>CREDITORS:</b>				
Amounts falling due within one year	(29,138)	-	(29,138)	(49,186)
<b>NET CURRENT ASSETS</b>	<u>285,310</u>	<u>32,896</u>	<u>318,206</u>	204,307
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>	<u>403,093</u>	<u>32,896</u>	<u>435,989</u>	307,803
<b>NET ASSETS</b>	<u>403,093</u>	<u>32,896</u>	<u>435,989</u>	<u>307,803</u>
<b>FUNDS</b>				
Unrestricted funds			403,093	282,979
Restricted funds			32,896	24,824
<b>TOTAL FUNDS</b>			<u>435,989</u>	<u>307,803</u>

We are satisfied with our financial performance, with our strong reserves position giving us a solid foundation from which to deliver our services. Equally important, we are delighted with our people performance - our client outcomes are above the national average in all 10 performance measures meaning we can evidence making a real difference for vulnerable people in Calderdale.

All our services are provided free of charge to our clients and equal access to our services continues to be of paramount importance.

### FUTURE PLANS

The financial outlook for the year ahead is uncertain, with as yet no clear picture of when our normal fundraising activity will be able to recommence. We start from a position of some strength, having been able to secure exceptional funding to improve the charity's resilience to financial challenges. We will continue to build on our successful track record in seeking grant funding, although we are expecting more limited opportunities in the coming year.

The past 12 months have demonstrated Smartmove's ability to adapt quickly and effectively to rapidly changing circumstances and critically, to maintain the quality of our core service delivery to clients and outcomes we achieve. We are anticipating further challenges over the coming months as we continue our core service delivery, as well as, when the time is right, re-introducing our training and education activities and expanding our volunteer base.

Whatever the challenges we face, we remain an adaptable and flexible organisation with a strong and dedicated team. We will continue to deliver our core mission of supporting vulnerable people across Calderdale and achieving exceptional client outcomes in all circumstances.

## OUR SUPPORTERS

We would like to thank you everyone who supported SmartMove during the year and helps us to continue in our mission to make the community a great place to live.

- Asda
- Barkisland Christ Church
- Beacon Lodge Trust
- Calderdale Adult Learning
- Calderdale Metropolitan Borough Council
- Caravan Guard Limited
- Carlec
- Charity Aid Foundation
- Clothworks Foundation
- Community Foundation for Calderdale
- Covea Insurance
- Dean Clough Limited
- Ernest Hecht Charity
- Forbes Solicitors
- Freemasons Halifax
- Future Forwarding Co
- Greggs
- Harveys Halifax
- Knit for the Community
- Liz & Terry Bramall Foundation
- Lloyds bank Foundation
- Morrisons
- Nathaniel Waterhouse Halifax
- Nationwide Building Society
- Neighbourly
- Nestle UK Halifax
- New Providence United Church
- Sainsburys
- Scouts Calderdale /Bradford
- Screwfix
- Sir George Martin Trust
- Sir Jules Thorn Trust
- Snowflake Media Ltd
- Sovereign Healthcare Trust
- Tesco
- The Bearders Charity Trust
- The Beatrice Laing Trust
- The Big Lottery Fund
- The Prospect inn
- The Rotary Clubs
- Together Housing Group, Halifax
- West Yorkshire Police
- West Yorkshire Fire and Rescue Service
- All Saints' CE VA Junior and Infant School
- Akroydon Primary Academy
- Ash Green Community Primary School
- Barkerend Primary Leadership Academy
- Calder Primary School
- Carr Green Primary School
- Central Street Infant and Junior School
- Christ Church Pellon CofE (VC) Primary
- Cliffe Hill Community Primary School
- Copley Primary School
- Elland CE Junior, Infant and Nursery School(VA)
- Heathfield School
- Hebden Royd C of E Primary School
- Highbury school
- Ling Bob Primary School
- Luddendenfoot Academy
- Midgley School
- Mount Pellon Academy
- Moorside Primary School
- Norland C of E Junior & Infant School
- Old Town Primary School
- Ravenscliffe High School and Sports College
- Ripponden Junior and Infant School
- Rishworth School
- Ryburn Valley High School
- Sacred Heart school
- Salterhebble Junior and Infant School
- Salterlee Primary School
- Scout Road Academy
- Shelf Junior and Infant School
- New Road Primary School Sowerby Bridge
- St Andrews CE (VA) Junior School Brighouse
- St Chad's Primary School
- St Marys C of E Primary School
- St Patrick's Catholic Primary School
- The Crossley Heath Academy
- The Halifax Academy
- The Greetland Academy
- The North Halifax Grammar School
- The Park Lane Academy
- Trinity Academy
- Wainstalls School
- Warley Town School
- Whitehill Community Academy
- Woodhouse Primary School
- Wood Bank Special School

## Board of Trustees as at 31<sup>st</sup> March 2021

David Webster	<i>Chair</i>
Peter Cawdron	<i>Treasurer</i>
Diane Adams	
Tracy Smith	
Darren Burton	
Ken Lockett	

## Staff as at 31<sup>st</sup> March 2021

Stuart Rumney	<i>Chief Executive</i>
Dom Furby	<i>Deputy CEO</i>
Gail Lumb	<i>Finance Officer/Company Secretary</i>
Cathrine Holden	<i>Volunteers Co-ordinator</i>
Beth Currie	<i>Fundraising &amp; Marketing Manager</i>

Judith Crampton *SmartSkills Teacher*

Julie Charalambous	<i>Office Manager</i>
Belinda Rhodes	<i>Assistant Manager</i>
Maria Bibi	<i>Support Worker</i>
Michelle Martina	<i>Support Worker</i>
Amanda Kennedy	<i>Support Worker</i>
Catherine Kennedy	<i>Support Worker</i>
Jude Holden	<i>Support Worker</i>
Amy Naylor	<i>Support Worker</i>
Andrew Quinn	<i>Support Worker</i>
Neil Wallace	<i>Landlord Liaison Officer</i>

Calderdale SmartMove  
15 Harrison Road  
Halifax  
HX1 2AF

Tel: 01422 361515

✉ [info@calderdaleSmartmove.org.uk](mailto:info@calderdaleSmartmove.org.uk)

Website: [www.calderdaleSmartmove.org.uk](http://www.calderdaleSmartmove.org.uk)



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Charity No: 1060378 Company No: 3180389